

Center for AIDS Research and Treatment North Shore University Hospital- Manhasset, NY

2016 HIV QUALITY OF CARE REVIEW ORGANIZATIONAL HIV TREATMENT CASCADES

North Shore University Hospital- Center for AIDS Research and Treatment



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The Center for AIDS Research & Treatment (CART) at North Shore University Hospital has been a New York State Department of Health Designated AIDS Center of Excellence since 1988. CART is the largest provider of HIV care in the Region servicing over 2000 patients. CART has achieved Level 3 recognition by the National Committee for Quality Assurance (NCQA) as a Patient Centered Medical Home (PCMH) for HIV. This recognition is a reflection of the dedication of the staff to provide comprehensive, holistic care to assist all People Living with HIV/AIDS to achieve and maintain wellness now and into the future. The CART is uniquely positioned, as the largest HIV care provider in the region to provide services under this program. CART is centrally located and provides care in 2 locations, one in Nassau County (the main campus) and at the Dolan Family Health Center in Suffolk County. CART's goal is to provide co-located, "one-stop" access to multidisciplinary care. CART delivers care by a multidisciplinary team of healthcare professionals consisting of: Infectious Disease Board Certified physicians, nurse practitioners, nurse case managers, social workers, health educators, gynecologist, psychiatrists, mental health therapists, pharmacists, nutritionist, health educators, outreach workers, peers, and other support staff. All clinicians are HIV specialists dedicated to care for the needs of PLWH/A across the spectrum.

CART is committed to providing the highest standards of HIV clinical care and supportive services to its patients. Over 93% of CART patients, many of whom have significant barriers to care, had a suppressed viral load at the end of 2016 and in 2017. CART has several initiatives in place targeted to each stage of the HIV care continuum including:

STAGES OF HIV CARE CONTINUUM	HIV CARE CONTINUUM GOAL	NSUH CART CASCADE PLAN
I. Diagnosed: PLWHA diagnosed with HIV/AIDS	Increase in percentage of individuals who are aware of their HIV status	Several testing sites & a mobile van targeting high risk populations.
II. Linked to Care : PLWHA in connected to an HIV healthcare provider	Increase in the percent of individuals linked to care within 3 days	Consistent tracking of new patients/appointments scheduled, pended or cancelled and ensuring that these patients attend their visit.
III. Retained in Care: PLWHA receiving regular HIV medical care	Increase in percent of individuals retained in care	Initiatives are in place to re-engage patients who were lost to care; retention is achieved through numerous interventions including the use of peers, health educators, & outreach workers who make reminder calls, home visits, etc.
IV. Prescribed ART: PLWHA prescribed a combination of 3 or more antiretroviral drugs from at least 2 different HIV drug classes every day to control the virus	Increase in percent of individuals with access to prescribed HIV/AIDS medications	All HIV positive patients at CART are prescribed ART as well as provided with the means to access medication.
V. Virally Suppressed: PLWHA with a viral load below 200 copies/mL	Increase in percent of individuals with a viral load of <200 copies/mL	Adherence projects are in place to support patients in achieving and maintaining viral load suppression.